

Handling Special Consignments Loading and Transportation

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AQABA

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>THE LOGISTICAL CHAIN

>IMPACT OF A LOSS

>IDENTIFYING THE RISK

>MANAGING THE RISK

>ROAD TRANSPORT

>BEST PRACTICES TO PREVENT CARGO LOSS DURING ROAD TRANSPORT

CARGO THEFT



Only the foolhardy believe that a heavy cargo unit's inertia, alone, will restrain its movement during a sea voyage!



MLCE Mission

Measure, identify and List Customer requirements and provide Efficient integrated solutions towards risk minimization



Marine Loss Control Engineering

15 in-house dedicated Regional Marine Loss Control Engineers, strategically globally located and further supported by specifically chosen network partners.







Marine Risk

What are the Risks ?







Cargo - catalyst for world trade



















General cargo	Break-bulk cargo	Bulk cargo	Temperature- controlled
 Machinery Heavy lifts Paper products Steel products Textile products Motor vehicles 	 Coffee beans in bags Cocoa beans in bags Oil-bearing seeds / fruits in bags Steel products Paper products Lumber 	 Coal Ores Gravel Sand Feedstuffs Cereals 	goods Perishable goods Frozen food Frozen fish, meat Chilled meat Dairy products Pharmaceuticals
High-value goods	Foodstuffs	Liquid cargo	Dangerous goods
 Mobiles Electrical Installations Pharmaceuticals Computer hardware Home entertainment Renewable energy 	 Fruit Vegetables Preserved foods Meat Fish Dairy products 	 Oils, vegetable/animal Oils, mineral Liquid chemicals Beverages Liquid chocolate Spirits 	• Dangerous goods IMDG classes 1-9

Spices

8

Review of the transit chain





All parties involved in the logistics process, including packers, loaders, transport companies, operators and drivers, have a role to play in ensuring that cargo is properly packed and loaded on a suitable vehicle.

It is very important to understand that responsibilities for cargo securing are based on international conventions and regulations, national legislation and/or contracts between involved parties.



IMPACT OF A LOSS





Cargo Loss, Theft or Damage – The Negative Impact

Financial impact on the enterprise	Operational impact on the enterprise	
 Loss of market 	 Interruption to supply chain 	
Loss of sales	Damage to reputation	
 Interruption to cash flow 	(with customers and within the industry)	
 Potential increase in insurance premium 	 Tension in relationships with customers and suppliers 	
 Increased administrative costs 	Personnel frustration and loss of morale	
	Loss of brand image	



70%

Of all cargo claims can be prevented!

Source: German Insurance Association www.tis-gdv.de





70% of Loss is Avoidable





Cost Of An Incident

- Interruption to the project
- Possible project delay (Damage to reputation)
- Interruption to cash flow
- Claim amount
- Hidden costs; minimum of 150%
- Unhappy client









Without good Planning and Risk Assessment, there are inherent consequences





Common Problems

- Adverse weather
- Inadequate procedure/method statement
- Poor quality conveyances
- Lack of competence by contractors
- No main contractor
- Lack of marine input
- Inexperienced contractors & poor cargo securing
- Breakdown of hardware
- Poor control at destination port and to site
- Lack of control by the client
- Commercial bias for each company



MANAGING THE RISK





Planning the Project.

- INCOTERMS?
- 'Kick-off' meeting All Parties
- Risk Control measures to put in place
- Guidelines
- Analysis of destination
- Review procedures/method statements
- Surveyors work instruction
- Checklists
- Surveyors terms of reference Reporting , contacts etc
- Future meetings as required



Route Assessment !

Road :

- Bridges Load capacity and bridge heights
- Road surface Type , width and load capacity

Turning Radius

- **Power Lines**
- Border crossings Documentation

Escorts should be considered for oversized equipment particularly on steep, narrow and curving roads

Sea :

History of weather / anticipated weather

Anticipated sea conditions

Seasonal weather i.e Hurricane season



It looks like things are going well.....





OOOPS !!!!!!





Involved Parties

- Client
- Main contractor
- Construction sub-contractors
- Shipping line
- Transportation contractor
- Broker, Insurer & Marine Warranty Surveyor
- Freight forwarder (role?)



Is the mode of transport suitable ?





VESSELS SELECTION CRITERIA

- All ships grow progressively weaker as they become older due to hogging, sagging, panting and vibrating while moving in a seaway.
- Poor operational and maintenance management largely contribute to the deterioration of vessel's safety conditions, exposing the cargo to unnecessary perils.
- Good criteria on chartering the vessel contribute to reduce these hazards.
- checking vessels' background before on hire
- Ownership, Aging, Flag, Classification Society, Protection and Indemnity Club (P&I Club), Port State Control Inspections, Vessel Trade patterns
- The season, weather conditions and nature of voyage (Length and Passage sheltered or seagoing water



Primary Stresses on Vessels





Vessel Check and survey

- AIG can check the vessels for you, vessel name and IMO number is sufficient
- AIG uses a 3rd party database, Right Ship. This database is based on authorities flag and port states controls, these are made by authorities form ports all over the world.
- Inspections made by the Class.
- Vessel type, flag, class, P&I club, possible incidents or casualties, etc influences the right ship star and risk bar rating



Vessel Selection Criteria

<u>RIGHTSHIP</u> <u>http://site.rightship.com/</u>

Risk Rating	₅★★★★
Action Required	This vessel to be approved by RightShip (due to no previous vetting). Click REQUEST APPROVAL.
Member of	Vessel is an Intertanko member
Date of Risk Rating	14/Jan/10 18:08

Section 4: Rating Calculation	
Total Score + Adjustments	131
Maximum possible Total Score + Adjustments	160
Risk Rating Profile Graphic	1 2 3 4 5
Other Factors Count	0
Rating based on Total Score + Adjustments and Other Factors Count	5
Other Factor which limits Rating	None
Overage blocking applies	No
Final Rating based on	Total Score + Adjustment
Final Rating	5
View Vessel History	



MOL COMFORT

June 2013



The Vessel

- Capable of Loading proposed cargo
- Use various means of checking the vessel specs
- Type of cranes and crane reach
- Lifting capacity of cranes
- Maximum SWL of the cranes
- Last Load test Certificate





Verify vessel crane capabilities





At sea the cargo experiences rolls up to 45 degrees and force up to 2G which can easily shift the cargo.









Pitching





Slamming




Rolling

Vessels rolls 10 degrees, very easily.







Vessels rolls 30 degrees in a storm.







AIG





Research the cargo and method of shipment

Ask for the Method statement from the Carrier





Method Statement should involve the following

- Weight
- Dimensions
- Centre of Gravity
- Lifting points
- Securing points
- Lashing calculations based on acceleration forces
- Method of lashing Welded stoppers , type of lashing involved
- Method of lifting



Projects, heavy units and heavy lifts

- Plan already in the designing phase also how to transport the cargo / your lifting and lashing places / hooks
- Official markings such as COG.
- Additional markings, do and not do signs



Method of Shipment











VERIFY LIFTING POINTS ON CARGO





A 638 metric ton petroleum reactor falls during offloading





Ports

- Suitable access to the port with no obstructions
- Secure storage facilities
- Have knowledge of the Local Port Regulations
- Have knowledge of the Local lifting regulations Daylight restrictions et
- Availability of Mobile Heavy lift cranes in the port Back up plan !!





The Lift.....





- A lift plan is required for every lift. If the lift deviates from the plan, make safe and stop the operation.
- Hazard identification and risk assessment are an integral part of planning a lift.
- An assessment of the lift and determination of the lift method, equipment and number of people required are critical to planning of the lift.



Judicious heavy lift operations

Choice of operator(s) Review of Lifting plan. Stability calculations. Accelerations calculations. Lashing and securing plans. Proper material. Judicious and professional handling.



Securing arrangements















The People Factor.....

- All persons involved in planning/performing lifting and maintaining lifting equipment shall be trained and competent for their role.
- Refresher training and periodic assessment is necessary to assure competence.





LIFTING EQUIPMENT

- Equipment shall be fit for its intended purpose and operating conditions and shall be designed to a recognized standard.
- Equipment shall be fitted with appropriate safety devices.
- Any safety devices installed on lifting equipment shall be operational and not overridden.
- All required inspections of equipment as per required legislation must have been carried out





Project Cargo





Project Cargo

- Sizable, Expensive, Time pressure, Long Replacing time,
- Transport Planning already at the designing stage
- Active follow up during all phases
- Define your critical items and specified items (such as heavy items)
- Ready to act if needed
- Have margins
- Lifting and lashing points
- Cargo insurance
- ALOP, DSU Insurance
- Think twice lift once









Road Transport











No Lashings





Lashing of machinery

Design lifting and lashing "eyes" in designing phase

- Only 2 lashings
- High COG
- Proposed lashings
- Proposed lashing eyes





Steel coils

Evaluate to use cradle when transporting steel coils by road





Marine Loss Control Program Aluminum Coils





Inadequate Securing Improper Weight Distribution

MLCE recommendations included testing for CoF based on various configurations and materials, improved skid design and additional blocking and bracing





Ingots



Direction of travel



— Direction of travel



Steel pipe





Mechanical Stresses

- Acceleration forces exerted by cargo during road transport:
- Forces acting forward (breaking)
 up to 1.0g
- Forces acting sideways (turning)
 up to 0.5g
- Forces acting backwards (speed increases)
 up to 0.5g
- Forces acting vertically (road conditions – up to 1.0g





Improper Load Distribution

Vehicle rollover and or cargo tipping over is one of the most frequent accidents encountered due to incorrect load distribution and or unknown COG









Best Practices to Prevent Cargo Loss During Road Transport





Properly Distribute the Load

- Before the vehicle is loaded and a loading plan is developed, the weight / dimensions and the horizontal location of the center of gravity for each piece of cargo should be provided / determined
- Ensure that the cargo is distributed in such a way that the centre of gravity of the total cargo lies as close as possible to the longitudinal axis and is kept as low as possible. Consideration should be made for speed, road conditions and terrain to be encountered to ensure stability en-route



Properly Distribute the Load

 When any load is placed upon a vehicle, the maximum authorized dimensions, axle and gross weights should not be exceeded

 Minimum axle loads should also be considered to ensure adequate stability, steering and braking



Adequately Secure the Load

• Determine the securing method's best adapted to the characteristics of the cargo





Direct Lashing
Adequately Secure the Load

- Ensure Cargo Transport Unit has adequate lashing points for intended cargo
- Use Proper Lashing Equipment
 - \circ Web Straps
 - \circ Steel Banding
 - o Chain
 - $_{\odot}$ Wire Rope



- Apply Adequate Number of Lashings

 IMO Quick Lashing Guide (Road and Sea Area A) is an excellent reference
- Wherever possible, use equipment which supports the cargo securing such as friction mats, walking boards, straps, edge beams, etc
- Ensure loading is supervised by someone properly trained and experienced in cargo securing
- Ensure the cargo securing is checked regularly, wherever possible, during the journey. The first check should preferably be done after a few kilometers drive at a safe place to stop. In addition the securing should also be checked after heavy braking or another abnormal situation during driving.



Ensure Cargo is Sufficiently Protected

- Ensure that the securing arrangements do not damage the goods transported. Use chafing gear, edge protectors or similar as required.
- Maintain speeds that are appropriate for the conditions enroute to minimize heavy vibration or jolting.
- Use suitable cushioning materials or air-ride equipment for cargos sensitive to vibration or jolting.











Security – Cargo Theft Risk



Mexico, Brazil, South Africa, United States, Russia, India and United Kingdom are the countries most at risk for cargo theft globally



Security & fight back against Logistics crime

- Theft problems growing
- Whole trailers containers are stolen by using violence
- Information leakages, internal information
- Theft of finished products and their use in the pirate industry
- Theft of raw materials and metals (copper, steal, etc.)







Security & fight back against Logistics crime

- Two drivers
- Careful choice of rest places, Secure parking areas ("own" logistic terminal amongst the route)
- Careful choice of subcontractor / audition avoid long chains of subcontractors
- TAPA Audits
- GPS follow up in container / truck from the dispatch and or e.g. Euro-watch
- GPS / GSM activated locks inside the container trailer
- Boxtrailer vs. tarpaulin trailer
- Contingency plan
- Armed escort



Fake Carriers

- No open or website brokerage of loads allowed
- Brokerage only to known and previously identified carriers, and no brokerage at all for HVTT (High Value Theft Targeted) loads
- Driver to be pre-identified to the shipper by the carrier and must arrive with government issued photo ID, carrier ID, both of which are to be copied at the point of shipment. If anyone other than the pre-notified driver arrives, load is not released.
- Trucks to be clearly identified with the name, logo and government registration numbers of the carrier. Temporary information on the tractor is sufficient to refuse to release the load.
- Clearly, these requirements supplement that standard HVTT requirements (guards, tracking, etc. etc.)



Establish Security Protocols

- Be aware of vulnerabilities and security threats
- Plan for the unexpected (driver illness, vehicle breakdown, etc)
- Establish regular communications and / or tracking (geofence)
- Never leave the load unattended
- Park in secure areas
- Develop a driver qualification program (Continuous training)





THANK YOU



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